

Q&A - Hotline Information Notice:

1. Who can use the Hotline?

The Hotline is available to anyone having information related to a plausible case of equipment manipulation or use or development of performance enhancing equipment not regulated or permitted by the rules. If you are under 16 or minor under the laws of your country of residence, you can only use the Hotline with the authorisation of your parents or legal guardian.

2. Do I have to give my name or other information about myself?

You don't have to give your name or other information that would identify you when you file a report through the Hotline. However, please note that, in certain circumstances, providing such information may allow a more effective investigation of the report or resolution of the issue at stake.

If you include any personally identifiable information in your report (e.g. first name, last name, date of birth, address, email address, phone number), this information will be disclosed only where necessary and to the persons requiring such information for the effective assessment and investigation of the report. This information will be managed in accordance with laws protecting such personal information applicable to World Sailing, the present terms and conditions and the terms of World Sailing's Privacy Policy available [here](#).

3. Who receives the report filed through the Hotline?

The Hotline is managed by World Sailing and information contained in the report will only be made available to a limited number of World Sailing staff and representatives, who have relevant expertise in dealing with the issues of manipulation of competitions, ethics and compliance, prevention of abuse and harassment.

4. On which legal bases does World Sailing process personal information?

World Sailing relies on certain legal bases when processing your personal information which are:

- a. Your consent, which you expressly give when sharing your personal information with us (when we process data that you provide to us based on your consent, you have the right to withdraw your consent at any time). To exercise this right, please contact World Sailing as indicated in the [World Sailing's privacy policy](#);
- b. A substantial public interest to protect the health and safety of persons who may be victims of abuse and harassment in sport and to prevent manipulation of sports competitions and other ethical and compliance potential violations in sports;
- c. The legitimate interest of World Sailing to prevent manipulation of competitions and other ethical and compliance potential violations, abuse and harassment occurring in relation to Sailing events and other activities of the Olympic and Paralympic Movement.

Grounds b. and c. will apply with regards to any third party whose personal information might be processed by World Sailing in the management of reports received through the Hotline.

5. How are the reports filed through the Hotline handled?

World Sailing will assess such reports received through the Hotline to determine whether the matter at stake enters within its competence or not, and, if so, will determine the appropriate investigation and other follow-up measures to be given to a specific report. World Sailing may also renounce to any follow-up measures, for instance in cases where the World Sailing determines that facts contained in a report are outside its areas of competence or not substantiated enough.

An automated email will confirm the successful transmission of the report through the Hotline. If the author of the report decided to provide contact details, World Sailing may decide to contact the author of a report where it considers this measure necessary for the proper management of the report. However, World Sailing will not provide any feedback or update on the management of a specific report.

6. Does World Sailing share reports with third parties?

To manage the Hotline, World Sailing is assisted by a network of professional service providers who provide services such as hosting, general IT infrastructure services, email and other communications service, or maintenance services, and may process personal information transmitted through the Hotline. Some of these service providers may be located outside of the UK or the European Economic Area and if necessary, World Sailing will take the necessary measures as required by applicable laws. In all such cases, World Sailing will ensure that the data recipient undertakes to keep the transmitted information confidential and secure.

Where necessary for the investigation, World Sailing may share reports received through the Hotline, in whole or in part, with the IOC, with the IPC and National Olympic Committee(s), law enforcement authorities or other third parties.

When sharing a report, World Sailing will exercise due care to minimise the information that is disclosed to third parties in order not to expose the author of a report, or third parties to any negative consequences. As a general rule, reports will be shared in an anonymous format. If you have decided to communicate your name or other personally identifiable information as part of your report, this personal information will only be shared, with your express consent or, in exceptional circumstances as determined by World Sailing, for instance where such consent cannot be obtained in due time and World Sailing considers that such disclosure is legally required, indispensable to prevent or terminate an unlawful activity or irreparable harm being caused to you or any third parties.

7. How long does World Sailing keep reports?

World Sailing will keep the personal information you decided to include in your report as long as necessary for the completion of the investigation. In certain cases, your report may be kept for longer periods after being rendered permanently anonymous, for statistical and/or research purposes.

8. Can I contact World Sailing to access my personal information?

Authors of a report filed through the Hotline have the right, in accordance with the law, to withdraw their consent, to request access to their personally identifiable information, to request the deletion or correction of any erroneous or incomplete personally identifiable

information and to object its use. Any third party who is concerned by a report have the right, in accordance with the law, to request access to their personally identifiable information, to request the deletion or correction of any erroneous or incomplete personally identifiable information and to object its use.